

## Register a User Account at BSRA.org.uk

Before you can take advantage of all BSRA member specific sections of the website, you need to register a new user account. If you are **already a BSRA member**, we might already have set up an account for you, especially for those members who **joined before July 2007** – in this case, go to the [request new password](#) page and enter the e-mail address you most likely submitted to us with your membership registration.

There are **two ways** to get to the registration page:

1. For the **first**, you have to click on the left hand side the [Become a Member](#) menu item, and then on the link [create new account](#) in the centre of the page.

The screenshot shows the 'Subscriptions' page. At the top, there is a table with two columns: 'Subscription Name' and 'Description'. The first row shows 'BSRA Membership' in both columns. To the right of this row, there is a red-bordered box containing the text: 'You must [login](#) or [create new account](#) to subscribe'. Below the table, there is a section titled 'To Unsubscribe' with instructions to click 'unsubscribe' to log in to your PayPal account, click the 'Details of the subscription in question', and click 'Cancel Subscription'. A link for 'Unsubscribe' is provided at the bottom of this section.

2. The second **way** is to click on the [log in or register](#) link at the very top right of each page, and then on the menu item [create new account](#) in the centre of the page.

The screenshot shows the 'User account' registration page. At the top, there is a breadcrumb trail: 'You are here: [Home](#) » User account'. Below this, there are three buttons: 'Create new account' (highlighted with a red box), 'Log in', and 'Request new password'. The main heading is 'User account'. Below the heading, there are two required fields: 'Username: \*' and 'Password: \*'. The 'Username' field has a text input box and a label 'Enter your British Society for Research on Ageing username.'. The 'Password' field has a text input box and a label 'Enter the password that accompanies your username.'. At the bottom, there is a 'Log in' button.

The following page looks very similar to the login page except that the two fields are now **Username** and **E-mail address** and the button reads **Create new account**. If your user registration fails, you will be redirected to this page again with a message to let you know why it failed. This can happen if you either supply an incorrect username (no special characters are allowed), the username is already in use, you provide an invalid e-mail address, or the e-mail address already exists in our database. In the latter case, you should proceed to [request new password](#).

The screenshot shows the 'User account' registration page. At the top, there is a breadcrumb trail: 'You are here: [Home](#) » User account'. Below this are three buttons: 'Create new account' (with a person icon), 'Log in' (with a key icon), and 'Request new password' (with a globe icon). The main heading is 'User account'. A red-bordered box contains two error messages: 'The username contains an illegal character.' and 'The e-mail address john-doe.com is not valid.'. Below the errors are two input fields. The first is labeled 'Username: \*' and contains the text 'John 'Doe'. The second is labeled 'E-mail address: \*' and contains the text 'john-doe.com'. Below the second field is a 'Create new account' button.

In this case, the simple ` character in front of Doe is one of the reasons why registration failed.

Once completed these fields with the correct details, you will be redirected to the front page while initial your password and further instructions are sent to your email address immediately. Please [contact us](#) if you do not receive an email within the next few hours.

While the username is not case-sensitive, the password is. It is also advised that you [change your password](#) after you log in for the first time.

Once you are logged in, a new box with your username and a link to [My Account](#) will appear on the left hand side below the Donation box. You can use this link to get to your user account page if you are not already on it as indicated by the page title containing your username.

If you are already a BSRA member you now need to [contact us](#) so that we can unlock the membership pages for your account.

If you are not already a BSRA member, you can now use the subscription page [Become a Member](#) or directly from your [My account](#) page to join BSRA. You will need a PayPal account or a credit card if you do not have a PayPal account, a PayPal account will then be created during the subscription process. If you prefer not to create a PayPal account, please [contact us](#).